ESG SCORECARD

Environment











Diversity

















As of 31/12/2024

Male



■ Independent ■ Non-independent

■ Female

Board diversity

Sustainability governance



Certifications









Improving ESG Rating



Employees

Attraction

+5% vs 2023



52% <30 years



Age



■Men ■Women

Gender

Retention



Welfare



FULL COVERAGE HEALTH **INSURANCE**

Customer Satisfaction Index Visitors



Community









Total CO2 emissions (tCO2eq) % Renewable sources used 24,951 17,838 16.618 12,045 2019 2020 2021 2022 2023 2024 2019 2020 2021 2022 2023 2024 % Recycled waste % Carpet used sent to recovery 96.5% 100% ■ Non-recycled waste ■ Recycled waste 50k photovoltaic panels 18 MWp total installed power

Reduction CO₂ target:

- 60% by 2027

- 80% by 2030

new 93 **66%** women

New Share Plan for the employees

ESG Weight

LONG TERM SHORT TERM Incentive Incentive (LTI) (MBO)

Hours of training 18,109

7,024 2023 2024

+158%

